

CMS iPad FAQ's

If I cannot attend the Parent meeting then what do I need to do?

- Please read through the Coppell Middle School iPad handbook
- The presentation will be emailed out to parents right before or after the scheduled parent meetings

Is Insurance Required?

- No, but we highly recommend insuring your child's iPad.
- You can use any insurance company/homeowners insurance you choose to insure your child's iPad.
- You can choose from several options of insuring your iPad ie: deductible amount, coverage type, etc...
- If you would like to use Worth Avenue Group then visit their website [HERE](#)
 - approximate cost of coverage is around \$61.40 for one year for an iPad Air - 32GB for full coverage with no deductible.

What are the charges for Insurance, the deductibles, any exclusions, etc...

- It depends on the Insurance company you choose to use
- If you are using Worth Avenue Group then please see their website [HERE](#)
 - approximate cost of coverage is around \$61.40 for one year for an iPad Air - 32GB for full coverage with no deductible.

Can we have the iPad serial numbers ahead of time in case my child damages it on day one?

- Each iPad has a unique serial number so your child will not have a serial number until an iPad is issued to them
- Check with Worth Avenue or your insurance company because you may be able to purchase the insurance before it is issued to you and then you should be able to call them back with your unique iPad serial number.
- **Update:** a parent called Worth Avenue and they were told the following: *You can buy the insurance before the iPad is issued by typing "WILL CALL" in the serial number box. After iPad is issued, call Worth Avenue with the serial number.*
- Once you have the device, you can look at the serial number in the settings: Settings>General>About>Serial Number

What type of case is provided by the District and can I purchase my own?

- A standard, black case is available (Pepkoo) if your child does not bring their own case to iPad rollout.
- A family may choose to purchase their own case so that your child can individualize and easily identify their CISD issued iPad Air. We recommend a case that protects the screen and corners.
- School issued cases are school property (like the iPad) no stickers, drawings, etc will be allowed on CISD cases.

If my child is issued an iPad can they still use their other device (ie: laptop, Chromebook, Android)?

- You may be issued a CISD iPad and also use another device if it is being used appropriately.
- You may also opt out of being issued a CISD iPad to use your own device but if applications being used in class are not available on your personal device then your child could have an alternate assignment.

For Learners who will "Bring Their Own Device", what applications do they need to have access to on their own device?

- This is up to each classroom Educator. Some basic examples of commonly used apps are the following (but not limited to):

- Explain Everything, iMovie, Digital Textbooks for Math and Science, Notability (organization and notetaking), Google Drive, QR reader, Nearpod Student, Poll Everywhere, Adobe Reader; Google Docs; Google Sheets; Lino; etc...

How can we opt out from being issued Coppel ISD iPad ?

- You may choose to opt-out through the infoSnap system. You may need to contact the school registrar if you wish to change this. It is recommended you use the CISD issued device to receive all of the updates, paid apps, filters, applications, etc... that are being used in the classrooms.

If after we have received the ipad, can we check it back in if in a month or two my learner decides that they prefer to use their own device?

- Yes, you may choose to opt-out later but, it is recommended you to use the CISD issued device to receive all of the updates, paid apps, filters, applications, etc...that are being utilized in the classrooms.

Will the school provide guidelines to the students on what type of free apps they are allowed to load onto their iPads?

- When an app is needed for a learning experience, the educator will let the learner know what app or apps are needed.
- If a learner downloads an unapproved app, they will get a message on their device that will tell them they have a certain amount of time to remove the app or the device can be locked by our technology department.
- The App store is only available during school hours

Will the iPads be backed up to iCloud and if so, will the district have access to the those backups? Since some students will take pictures with their iPads, I am wondering about the privacy issue.

- Yes, the learners may backup their iPads to their iTunes account using iCloud.
- The backup is stored with Apple, and the district does not have access to the backups.

At the end of the school year, how will the district handle removing all students' personal information from their iPads?

- Students will be encouraged to back-up their information to their iCloud account.
- The device will be completely erased using the ERASE ALL CONTENT AND SETTINGS when being checked in to the school.